

PROFILE | Well-experienced, self-starting career server who hits the floor running. Proven ability to serve up to 30 patrons simultaneously, calmly, and efficiently.

CAREER HISTORY

Server | June 2021 to Present

Abcxyz Restaurant and Bar | Somecity, PV

- o exceed expectations by overdelivering reliability, common sense, and know-how; apply over ten years of serving experience with exceptional customer service, strong coworker and employer support, and grace
- o consistently exhibit poise and proficiency in fast-paced environments by maintaining an organized mindset; self-empowered to manage multiple demands efficiently
- o inspire a hospitable atmosphere in a challenging environment by demonstrating focus and organization; maintain an empathetic attitude toward patrons, coworkers, and employers

Server/Cook/Baker | September 2019 to May 2021

Somecity Café | Somecity, PV

- o greeted customers at counter and processed orders quickly in a fast-paced and demanding environment; plated and served hot meals and prepared and served a wide variety of specialty coffees
- o prepared baked goods and cold dishes prior to morning opening and arranged neatly in display cooler
- o opened morning register and balanced previous night's closing cash; trained and assisted co-workers in proper cash-handling and reconciling
- o served patrons and remained attentive to meet arising needs throughout the entire dining visit

Server/Hostess | May 2018 to August 2019

Acme Restaurant | Somecity, PV

- o greeted and seated customers, and described the unique dishes served at Acme Restaurant
- o served customers' meals courteously, ensuring an enjoyable and relaxing dining experience
- o maintained a positive attitude to meet challenges effectively and engage customers courteously

Server/Front-of-House Manager | August 2015 to March 2017

Countryside Grill & Pub | Someplace, PV

In addition to typical meal-service and related duties, my responsibilities as front-of-house manager included:

- o scheduling staff to ensure adequate coverage for efficient customer-service at all times
- o maintaining flexibility and preparedness to cover shifts during unexpected staff shortages
- o responding promptly to customer concerns and complaints, resolving issues cost-effectively
- o working responsibly both independently and with management to meet operational expectations

EDUCATION & TRAINING

ProServe | 2015

Sometown College | Academic Upgrading | 2010

Sometown General High School | Sometown, PV | 2006